



# FREQUENTLY ASKED QUESTIONS

**Can we set up an online fundraiser?** Yes, your Make-A-Wish contact will be able to assist you in setting up your fundraising page. We ask that no other outside online fundraising platforms be used.

**What do I do with the cash from my fundraiser?** All cash raised should be collected and given to pre-designated individuals from the school or organization.

Typically, Wishmakers On Campus participants will submit one check after totaling all donation efforts. The event organizer should deposit the coins and send the funds to the Make-A-Wish Central & Western North Carolina office in the form of a check within 30 days of the conclusion of the campaign.

**May we open a bank account to cash checks made payable to Make-A-Wish Central & Western North Carolina?** No; in the event that you receive checks made out directly to Make-A-Wish, we ask that you please forward those immediately to the office address below:

Make-A-Wish Central & Western North Carolina  
217 E Tremont Ave  
Charlotte, NC 28203

Supporters who make checks out to Make-A-Wish Central & Western North Carolina will receive a written or emailed tax acknowledgement. If a donor requests a tax receipt, please encourage them to write a check directly to Make-A-Wish Central & Western North Carolina.

**Can Make-A-Wish secure sponsorship?** No, Make-A-Wish is responsible for procuring sponsorship as well as in-kind goods and services for its internal fundraisers and for wish granting purposes only.

**Who should we avoid contacting to support our fundraiser?** You may not approach any organization outside of the Make-A-Wish chapter's territory.

Please check with your Make-A-Wish contact if you are planning to solicit sponsors. This will help to ensure that we are not duplicating solicitation efforts.

**Will Make-A-Wish solicit individuals who make donations?** Donors who provide their physical address or email address will be included in Make-A-Wish's mailing list, unless otherwise instructed. Donors may receive Make-A-Wish newsletters, annual mailing appeals, invitations to special events or emails.

**Does Make-A-Wish telemarket?** As a matter of national policy, Make-A-Wish DOES NOT engage in telemarketing or door-to-door solicitation and therefore a fundraiser held in conjunction with the Make-A-Wish name may not include these types of solicitation.